



Whitelisting our email servers

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If you're having trouble either receiving your own emails or accessing our software, you may want to ask your IT team to whitelist our addresses.

Return-path sending domains

Instead of whitelisting all of our sending IP addresses, you can whitelist our domains.

They currently include **cmail1.com** through to **cmail20.com**.

Sending IP Addresses

Below are the IP ranges we use for sending email:

- 27.126.146.0/24
- 103.28.42.0/24
- 146.88.28.0/24
- 163.47.180.0/22
- 203.55.21.0/24
- 204.75.142.0/24

If your software or equipment doesn't allow the /22 notation, 163.47.180.0/22 is equivalent to:

- 163.47.180.0/24
- 163.47.181.0/24
- 163.47.182.0/24
- 163.47.183.0/24

Upcoming IP addresses

While not currently in use, the following block of IP addresses will be used in the future to deliver emails.

ipv6 2404:DE00::/32

SPF

While we handle SPF for you, some anti-spam services on your local network may be particularly strict, requiring our domain to be added to your own existing SPF record. In this case, you can add the following:

```
include:_spf.createsend.com
```